

Borusan Vobarno Tubi S.p.A.

Quality policy

At Borusan Vobarno Tubi SpA, **customer satisfaction** is central to everything we do. We are dedicated to delivering high quality, ensuring occupational safety, and protecting the environment. Through innovation and sustainability, we enhance our competitiveness in both domestic and international markets.

Commitment to Quality

We are committed to:

- **Providing products** that comply with ISO 9001 and IATF 16949 standards, as well as with customer requirements.
- **Continuously improving our processes** by gathering customer feedback and involving employees in developing performance-enhancing solutions.
- Promoting a culture of teamwork in which shared success is valued over individual achievement.

Commitment to Occupational Safety

We ensure a safe and healthy workplace by implementing preventive measures to reduce risks and by providing continuous safety training to our employees. Every decision is made with a firm commitment to protecting the health and well-being of our people.

Commitment to the Environment

- We reduce environmental impact through efficient resource management and the use of environmentally friendly technologies.
- We comply with all environmental regulations and continuously improve our environmental management practices.

Goals and Continuous Improvement

- We set clear and measurable objectives for quality, safety, and environmental performance, and we monitor progress consistently.
- We reduce costs through strategic decision-making focused on strengthening our competitiveness, without compromising quality, safety, or environmental standards.

In Borusan Continuous improvement is a fundamental part of our culture. It involves every member of our organization and drives us to grow, innovate, and achieve increasingly ambitious goals—together.

Vobarno, October 7, 2024

Jenny Rizzola

Quality manager

Burak Bagci

Plant Director